

# Resident Questions for Housing Area Panel

Reference: C3.5

<b>Question Title</b>	Laundry Room Review
<b>Date question raised</b>	19/12/2022
<b>Week of Area Panel</b>	13/2/2023
<b>Area in city</b>	Central
<b>Star rating applied by residents</b>	3 stars – city wide
<b>Deadline for officer response</b>	9am on 19 <sup>th</sup> January
<b>Name of officer responding</b>	Hilary Edgar
<b>Officer job title</b>	Housing Service Operations Manager

## Resident Question

<b>Issue:</b>	Residents are concerned that a review of the laundries is taking place without the involvement of Resident Associations and residents who use the laundries.
<b>Background:</b>	Residents have ideas about the management and future of the laundries in their blocks and would like these to be listened to and considered before any proposals are put forward by the Council.
<b>Action requested:</b>	Ask for a report: <ol style="list-style-type: none"> <li>a. Is there a review of the laundries in progress?</li> <li>b. What plans are there to involve residents in this?</li> </ol>

## Officer Response

<b>Officer contact details:</b>	Hilary.edgar@brighton-hove.gov.uk
<b>Officer Response:</b>	Thank you for your interest in the council's laundries. The current contract for laundry provision in general needs housing is due to end in July this year; this will not affect laundries in seniors' housing. We are considering options for the future of this service and are interested in hearing residents' views. A report on this will be presented at the next round of Area Panel meetings.
<b>Action:</b>	Report to Area Panels
<b>Start date:</b>	Ongoing
<b>End date:</b>	Ongoing

